

## **REACTIVE STATEMENT**

## **COVID-19 - Safety during holiday travel/CDC's recommendation against traveling to Mexico** November 26, 2020

To welcome all travelers during the holiday season, Los Cabos has strengthened the destination's health and safety protocols to ensure the wellbeing of travelers, their loved ones and our community.

The health and safety of our visitors is our top priority. With the support and commitment of the hospitality industry, Los Cabos has developed a comprehensive health and safety protocol system called, *Los Cabos with Care – A Safer Way to Get Away*, centered on strict standards that facilitate a safer travel environment.

The destination is working closely with hospitals, care units, airports, ports, hotels, resorts and travel partners to align on the implementation of health and safety guidelines across the destination including the following:

- Created the Los Cabos with Care A Safer Way to Get Away health and safety protocol system consistent with health authorities and implemented across the destination in partnership with Intertek Cristal, the highest standard of health and safety protocols in the industry
- Developed a layered approach that reinforces hygiene, cleaning, traveler physical distancing, and the use of personal protective equipment (PPE)
- Implemented standardized health screening protocols
- Partnered with travel providers to obtain a "Clean Point" certification (Punto Limpio) offered by the Mexico federal government to strictly adhere to hygiene protocols and obtained a "Safe Travels" stamp of approval certified by the World Tourism & Travel Council (WTTC) for recognition of safe travel protocols
- Enforced a flexible reservation policy for travelers
- Streamlined the communication protocols between hotels, suppliers, and local authorities

All health and safety protocols have been implemented across the destination by hotels, time shares, restaurants, transportation companies, and travel operators. For additional information on COVID-19 guidelines that are recommended when visiting Los Cabos, please visit the links below:

- Los Cabos' health and safety protocols: <u>https://www.visitloscabos.travel/industry/los-cabos-with-care/</u>
- CDC recommendations when traveling for the holidays: <u>https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/holidays/thanksgiving.html</u>
- Real-time updates of COVID-19 cases in Baja California Sur: <u>https://coronavirus.bcs.gob.mx/english/.</u>

Additionally, Federal and State authorities continue to closely monitor the progress of COVID-19 in the state of Baja California Sur. For additional inquiries, please contact our expert team at <u>covid19@visitloscabos.travel</u>